



Privacy Policy

At Move In Cleaning, we are committed to protecting the privacy and personal information of our customers. This Privacy Policy outlines how we collect, use, disclose, and protect the personal information you provide to us when using our post-construction cleaning services. Please read this policy carefully to understand our practices regarding your personal information.

Information We Collect:

Personal Information: We may collect certain personally identifiable information (Personal Information) when you use our services, including but not limited to your name, contact information (such as address, email address, and phone number), payment details, and any other information you voluntarily provide.

Non-Personal Information: We may also collect non-personal information, such as demographic information, aggregate data, and statistical information that does not personally identify you.

How We Use Your Information:

Service Provision: We use the personal information you provide to deliver our post-construction cleaning services to you, including scheduling appointments, contacting you for service-related purposes, and providing customer support.

Communication: We may use your contact information to send you important updates, service-related notices, promotional offers, or other communications regarding our services. You have the option to opt out of receiving promotional emails.

Improving Services: We may use your information to improve our services, tailor our offerings to better meet your needs, and enhance the overall customer experience.

Legal Compliance: We may process your personal information to comply with applicable laws, regulations, or legal obligations, or to respond to lawful requests, court orders, or legal process.

Information Sharing and Disclosure:

Third-Party Service Providers: We may engage trusted third-party service providers who assist us in operating our business and providing services to you. These providers have access to your personal information only to the extent necessary to perform their services and are obligated to maintain the confidentiality and security of your information.

Legal Requirements: We may disclose your personal information if required to do so by law or if we believe in good faith that such action is necessary to comply with legal obligations, protect our rights, prevent fraud, or ensure the safety of our users.

Data Security:

We take appropriate measures to protect the security of your personal information and maintain its confidentiality. We implement industry-standard security measures, including administrative, technical, and physical safeguards, to prevent unauthorized access, use, or disclosure of your information.

Data Retention:

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

Your Rights:

Access and Correction: You have the right to access, update, or correct your personal information in our possession. You may do so by contacting us using the information provided at the end of this Privacy Policy.

Opting Out: You have the right to opt out of receiving promotional communications from us. You can exercise this right by following the unsubscribe instructions provided in our emails or by contacting us directly.

Changes to the Privacy Policy:

We reserve the right to modify this Privacy Policy at any time. If we make material changes, we will notify you by email or by posting a prominent notice on our website prior to the change becoming effective. We encourage you to review this Privacy Policy periodically for any updates.

Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us.